



African Conversations and Connections Tours

COVID-19 Protocols

A safe and responsible return to travel

Our COVID-19 health and safety guidelines ensure your wellbeing is looked after during your travels. As we return to running trips, the safety and wellbeing of our clients, staff and suppliers remains our priority. Our return to operations will be done in a safe and responsible way. Our itineraries have undergone a comprehensive risk assessment in addition to each our tour guides have completed COVID-19 health and safety training.

Tour guides

Our tour guides will be there to guide you, ensuring your safety and wellbeing is the number one priority.

Safe travels

We want to assure our clients that we have adopted health and hygienic global standardized protocols. The majority of our trips are in small groups and as a result carries less inherent risk of COVID-19. Any trips that are designed for larger groups will be carefully risk assessed before operating. On all trips we will follow local government guidance on permitted group sizes. This may mean reduced group sizes for the entire trip, for certain activities or in certain environments such as restaurants or transport.

Do I need to bring my own sanitizer?

Our team will have sanitizers available to be used but we also recommend bringing your own personal supply for times when it is not available, such as when exploring a destination independently.

Changing the narrative of Africa-one tour at a time

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Will I have to share a room with a stranger?

Most of our trips have Single Room supplements available for solo travellers who wish to have their own room. We are working with our accommodation providers to ensure that more rooms are available for those travellers who wish to room alone.

How will you manage physical distancing?

At all times during your trip - we comply with local regulations on physical distancing and permitted group sizes. As a general rule, when necessary, we will make changes to itineraries to avoid crowds by visiting attractions or travelling outside of peak times. We understand that maintaining physical distancing at all times between group members when on a trip would be difficult and impractical. We have put pre-trip screening measures in place for travellers and guides as well as other COVID-19 protocols such as enhanced hygiene and sanitation to help reduce the risk of group travel.

Masks

Masks must be worn by all travellers throughout the trip *whenever* required by local health authorities. You will need to bring your own supply of masks from home. Make sure you have familiarized yourself with how to safely wear, handle, wash or dispose of masks when wearing them while travelling.